

# WHO DO I CALL AT CITY HALL?

**Energize Our Neighborhoods** is a collaboration between Boise's residents, public and private partners, and the City to keep our neighborhoods unique and desirable. It focuses on aligning community resources to improve livability and make measurable change.

Boise's residents are blessed with a safe community and high quality of life, and our neighborhoods are vital to our city's success. This handout deals with minor code violations that can have a dramatic impact on neighborhood quality.

[EnergizeOurNeighborhoods.org](http://EnergizeOurNeighborhoods.org).

**Abandoned Vehicles:** Call 377-6790 to report vehicles abandoned on the street longer than 24 hours. Report abandoned or inoperable vehicles on private property: 384-3845. **Alleys:** Must not be used for storing grass clippings, tree limbs, misc. junk/rubbish; 384-3845.

**Animals:** Call Animal Control to report barking dogs, dog feces, dogs at large, animal carcasses on public property, animal bites, animal cruelty and neglect, loose livestock and animal hoarding; 343-3166.

More than four adult dogs/cats require a non-commercial kennel license from the City Clerk; 384-3710.

**Auto Repair:** Major auto repair is prohibited in a residential district; 384-3845.

**Detached Accessory Structures:** Detached accessory structures (such as sheds and carports) must be to the side or behind the main structure; 384-3830.

**Fences:** All fences, walls, lattice work or screens require zoning approval. Fences in historic districts require a Certificate of Appropriateness. No electric fences are allowed. Max. fence height is 6 ft; except in front of a house it is 3 ft for a solid fence or 4 ft for an open-vision fence. 384-3830.

**Fireworks:** "Safe and Sane" fireworks are allowed in the City of Boise. All fireworks are illegal in the Foothills; 377-7351.

**Graffiti:** Owners are responsible for removing graffiti from their property. To report graffiti, call 377-6790.

**Grandfather Rights** (Legal Non-Conforming Use): Some uses restricted by current zoning regulations are allowed if the use was legally allowed at the time of annexation or law change; 384-3830.

**Grass/Weeds:** Grass or weeds that are 12 inches or higher and may be hazardous to the public must be cut to 3 inches or less. Owners should maintain their property so as not

to cause erosion or dust. Owners are also responsible for maintaining parkways and alleys by their properties; 384-3845.

**Home Businesses:** With zoning approval, some businesses may be operated out of a home; 384-3830.

**Irrigation/Canal Water:** Call the appropriate irrigation district, canal company, or ditch rider for resolution, or Boise Project Board of Control: 344-1141. For more info, call Idaho Dept. of Water Resources; 287-4800.

**Licensing:** Businesses, Child Care Facilities, Dogs, Public Info Requests, Solicitor, Vendor; Contact City Clerk at 384-3710.

**Livestock:** A minimum of 1 acre is required to keep livestock in Boise. The number of livestock depends on the type of animal. Roosters are prohibited. 384-3845.

**Neighborhood Watch:** Call Boise Police; 577-6070.

**Noise:** Prohibited if amplified noise can be clearly heard within residence or at a distance of over 100 feet; 377-6790.

**Parking Issues:**

- Storing vehicles, boats, motor homes and trailers on a residential street for more than 72 hours is prohibited.

# ENERGIZE

## OUR NEIGHBORHOODS.ORG



CITY OF BOISE | 208-570-6834

- Parking on unimproved surfaces such as dirt, grass or gravel is prohibited. Gravel surfacing is allowed for non-required parking spaces; 384-3845.
- Parking a vehicle for sale, except on your property or at dealer is prohibited; 384-3845.
- Parking commercial vehicles in residential areas, except for pick-ups and deliveries, is prohibited; 384-3845.
- Parking in alleys over 30 minutes is prohibited; 377-6790.

**Police (Non-Emergency)** 377-6790.

**Public Nuisance:** Call Code Enforcement about outside litter, debris, car parts, junk vehicles, old furniture, appliances, mattresses, tires, building materials, recyclable materials and trash cans. 384-3845.

**Recycling:** Boise's curbside recycling program is no-sort (other than glass). 384-3901 or [CurbIt.cityofboise.org](http://CurbIt.cityofboise.org).

**Sewer:** Sewer system, connections, construction, odors, manhole covers, etc.; Public Works at 384-3900.

**Sidewalks:** Keep sidewalks free of all obstructions. Bushes and shrubs must be trimmed back from the sidewalk. Overhanging shrubs/trees must be trimmed at least 8' above sidewalks; 384-3845.

**Signs:** Most signs require a permit. Temporary signs are not allowed on a public right-of-way. 384-3845.

- Real Estate Signs: One per parcel and not on public right-of-way.
- Yard Sales: Two yard sales allowed per residence per calendar year; maximum of three days per sale. Advertising on public property/ right-of-way and on power poles is prohibited.

**Storm Water:** Help prevent pollutants from entering our storm water system. Report issues to the Storm Water Pollution Hotline; 395-8888.

**Street Lights:** Contact Public Works for information concerning public street lighting; 384-3744.

**Traffic Signage:** Contact Ada County Highway District (ACHD); 387-6140.

**Traffic, Speeding Complaints:** Call 577-3857 or go to [boisepolice.org](http://boisepolice.org).

**Trash/Garbage:** Call Republic Services to schedule free pick up of large items such as appliances, sofas, etc.; 345-1265. More info at [CurbIt.cityofboise.org](http://CurbIt.cityofboise.org).

- Computers, TVs, & Fluorescent Lights can't be disposed with trash. Take them to a household hazardous waste drop-off site (EnviroGuard vehicle) or Ada County Landfill Household Hazardous Waste Facility. Business waste must go to the Landfill. Call 577-4736 or 384-3901.
- Hazardous Waste: Fluid or solvents with poison, caution, warning, or danger labels are hazardous waste and cannot be disposed with regular trash. Other hazardous waste includes fluorescent bulbs, pesticides, and paint. Take materials to the nearest Household Hazardous Waste Collection or Ada County Landfill Facility. Business waste must go to the Landfill. Call Ada County Landfill at 577-4736 or Boise City at 384-3901.
- Tires: Republic Services will not collect tires. A limit of 4 tires per visit can be deposited at the Ada County Landfill for a fee; 577-4725.

**Unsecured Buildings:** Vacant, unsecured buildings are unsafe and must be secured. Report at 384-3845.

**Wood Burning Ban:** Code Enforcement enforces wood stove and fireplace use when the Air Quality Index (AQI) exceeds 73.

- **Open Burning:** Requires Fire Dept. approval. All open burning is prohibited when the AQI exceeds 60. For permits or to report open burning violations, call 377-7351.

- **Report Burn Violations:** Call the Hotline at 384-3828.

**Zoning:** For information about zoning ordinances, call 384-3830.

## Code Enforcement

Main Office/Complaints ..... 384-3845

Fax Number ..... 384-3753

Submit a complaint online at

[pds.cityofboise.org/CodeEnforcement](http://pds.cityofboise.org/CodeEnforcement)

## Contact Information

Ada County Highway District.... 387-6100

Ada County Assessor ..... 287-7200

Ada County Haz. Waste Facility . 577-4736

Ada County Landfill..... 577-4725

Air Quality Daily Index Update ... 373-0313

Better Business Bureau..... 342-4649

Boise School District..... 854-4000

City of Boise - Building Permits. 384-3802

City of Boise - City Clerk ..... 384-3710

City of Boise - Fire Dept..... 384-3950

City of Boise - Parking Tickets.... 384-3770

City of Boise - Parks & Rec..... 384-4240

City of Boise - Trash/Recycling ... 384-3901

City of Boise - Utility Billing..... 384-3735

City of Boise - Zoning Permits.... 384-3830

Crime Stoppers & Tips..... 343-COPS

Dept. Environmental Quality ..... 373-0502

Emergency Preparedness ... 800/237-3239

ID Dept. of Water Resources..... 287-4800

Mayor's Hotline..... 384-4404

Mosquito Abatement ..... 577-4646

Neighborhood Watch..... 577-3851

Noxious Weeds/Gophers..... 577-4646

Police (Non Emergency)..... 377-6790

Republic Services (Trash) ..... 345-1265

Storm Water Hotline ..... 395-8888

Street Light Issues..... 384-3900

Vehicle Licensing ..... 377-6520

West Ada School District ..... 855-4500

Wood Burning Ban Hotline..... 384-3828